



Sika Australia Pty Ltd manufactures and markets a range of materials for use within the building, construction, civil and general engineering fabrications and residential industries based on cement, polyurethane resin, epoxy resin and other chemical technologies

Sika Australia prides itself on being technically driven and project motivated.

The Sika brand signifies high quality products and services. Sika Australia strives to maintain good quality relationships with its customers and partners.

Sika Australia's Management are dedicated to the requirements and objectives of ISO 9001 and maintaining an effective and integrated quality management system, supported by the Corporate Management System (CMS).

In pursuing our commitment to achieving excellence in product quality, innovation and customer service, Sika Australia Pty Ltd will:

- Focus on the needs of our markets and strive to be the leader in providing quality products and services that meet the expectations of our customers as well as interested parties.
- Continuously improve and optimize our current processes in order to assess risk, prevent systematic defects, reduce process cost and seek opportunities.
- Assign roles and responsibilities related to quality functions in each organization, respecting separation of powers.
- Regularly conduct management reviews and audits to ensure efficiency and effectiveness of the organization and of the processes.
- Ensure all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System through communication, consultation and training.
- Assure compliance with local regulatory and statutory requirements as well as product approvals and required application standards.
- Measure our performance through key performance indicators to help achieve increased productivity, efficiency and profitability.
- Maintain certification to the quality management system ISO 9001.

We aspire towards these characteristics in ourselves as well as in our partners.



**Adam Sharp**  
Managing Director

Date Implemented: August 2020

Date for Review: August 2024