

QUALITY POLICY

Sika Australia Pty. Limited manufactures and markets a range of materials for use within the building, construction, civil engineering and general engineering fabrication industries based on cement, polyurethane resin, epoxy resin and other general chemical technologies.

Sika Australia believes that the setting of high standards for our work and behaviour and to focus on the needs of our various Stakeholders will enable Sika to differentiate itself from our competitors and to ensure the continued success of the organization.

Sika Australia Pty Limited is committed to:

Maintaining a management system complying with ISO 9001 and ISO/IEC 17025,

- ▲ Setting clear standards of requirements for products, services and work activities,
- ▲ Establishing a work environment to enable people to develop and ensure that Sika's products and services conform to requirements,
- ▲ Providing the necessary resources to support the needs and aims of the business,
- ▲ Expecting that all employees will be committed to understanding the needs of our internal and external Customers and will strive to achieve Customer satisfaction,
- ▲ Striving for "best practice" in all our activities and to continual improvement via the Sika "Product Creation Process",
- ▲ Consulting with Stakeholders to develop and review quality objectives and targets, and
- ▲ Ensuring that this Quality Policy is understood and implemented at all levels of the organisation.

It is our belief that application of our quality policy will result in our products and services continuing to delight our Customers and will result in repeat business.



Miljan Gutovic
General Manager

Date Implemented: 21 August 2014
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