



SIKA ONLINE SHOP INTRODUCTION

BUILDING TRUST



WELCOME TO E-SHOP ACCOUNT

YOUR ONLINE ACCESS TO
SIKA AUSTRALIA PTY LTD

With this new service we intend to make communication with you even faster,
more direct and more effective.



B2B eShop Australia

I'm looking for

Sika Catalogue

Orders

Invoices

Welcome

*An eCommerce solution enabling Sika to deliver a streamlined **B2B service**, allowing you to efficiently **manage your order journey online, saving time and cost.***

BUILDING TRUST



BENEFITS FOR YOU

Improved customer experience

- **Personalised** shopping experience.
- **Always Open** – full 24/7 service, you can order when you need.
- **Mobile** – access to Sika solutions everywhere, easy and accessible.
- **Transparency of Purchase** – reduce order errors.
- **Order Visibility** – view your order and invoice history.
- **Invoice Access** – view invoices easily.
- **Easy Access** to Product and Safety Data Sheets.

ESHOP MAIN FUNCTIONALITIES



PRODUCT CATALOG

- Product catalog visibility
- Multi-wishlist for favourites
- Product search
- Product information
- Product data sheets

CHECKOUT

- Select delivery dates up to 90 days
- Selected ship to locations/accounts
- Add manual address
- Batch order upload possible

ORDER HISTORY

- Reorder from previous order
- Order history – from eShop and regular orders

INVOICE

- See/view invoices
- Download invoices
- Search/Filter by order number and purchase order number

SIKA B2B ESHOP
USER GUIDE

***How
To***

A yellow book with the words 'How To' in a large, bold, black, sans-serif font. The book is lying flat on a light-colored wooden surface with visible grain. The book's cover is a solid yellow color, and the text is centered on the front cover. The book appears to be a manual or guide, with its pages visible at the bottom edge.

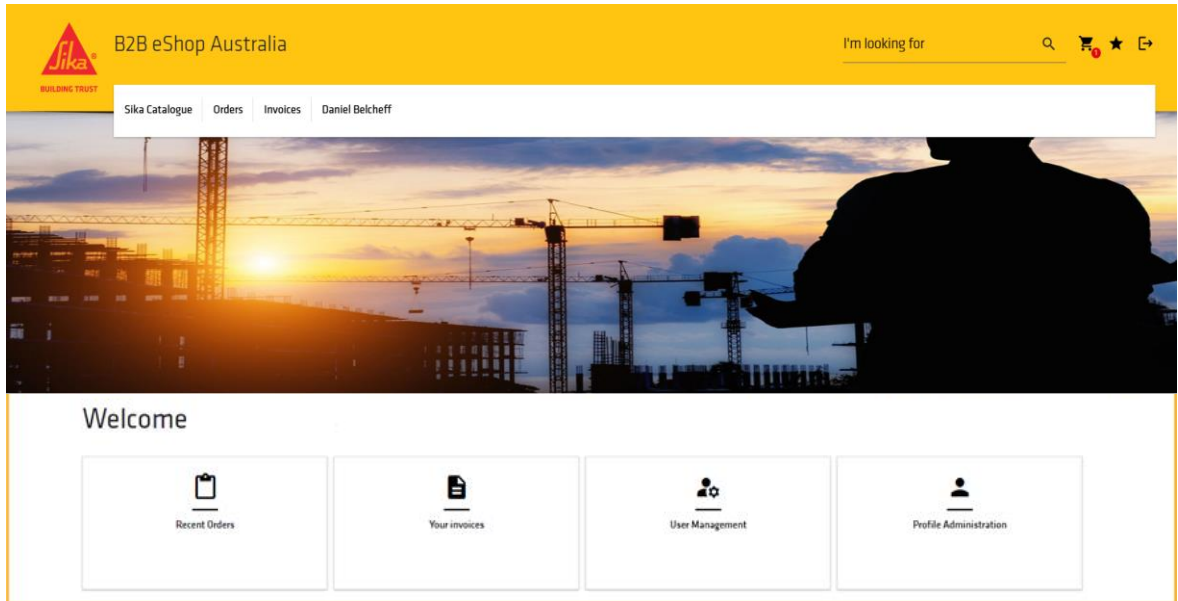
SIKA E-SHOP USER GUIDE

Returning Customer

Login

[Forgot your password?](#)

- Login with your username and password
- If you have forgotten your password, you may click the “Forgot your password” button and you will receive instructions to reset it.
- You will have 5 attempts to login correctly or your account will be locked, and you will need to contact the business support team or customer service to unlock it.



- The **icons** on the top right are for the Cart, Wish list, Sign Out.
- “**Recent Orders**” will allow you to check the status of all your orders (including those not placed through eShop).
- “**Your Invoices**” will allow you to check and download all your invoices.
- “**User Management**” will allow you to add, edit and remove users for your Account
- “**Profile Administration**” will take you directly to the creation page.

HOW TO CREATE AN ORDER



B2B eShop Australia

I'm looking for



Sika Catalogue

Orders

Invoices

Daniel Belcheff

Engineered Refurbishment - Carbodur >

Roofing - Sarnafil >

Flooring - Purcem >

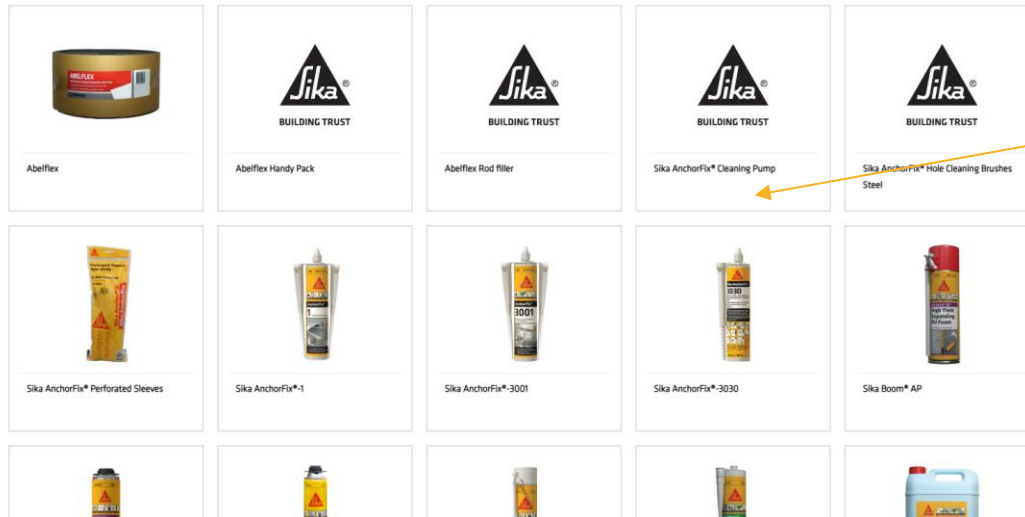
Flooring - Resin >

Roofing - SikaShield >

Construction >

Click on **“Sika Catalogue”** to show a list of Catalogue categories or use the **“I’m looking for”** field if you know the Product description or Sika material code.

HOW TO CREATE AN ORDER



When you have chosen a category or performed a search, a list of relevant products will be shown.

Click on Product to display all the variants within this product, including colours and pack sizes.

HOW TO CREATE AN ORDER

Home > Construction > Sealants & Adhesives > Sanitary Sealants > SikaSeal® Kitchen and Bathroom



SikaSeal® Kitchen and Bathroom

1-component neutral cure wet area silicone sealant

DESCRIPTION

SikaSeal® Kitchen and Bathroom is a one-component, neutral curing, low odour silicone sealant with excellent adhesion. SikaSeal® Kitchen and Bathroom cures through the absorption of atmospheric moisture to give a tough but flexible waterproof seal.

- ✓ Neutral cure
- ✓ Excellent adhesion to most common construction materials such as: glass, enamel, ceramics, tiles, most metal^h, most plastic, rubber, concrete and grouts
- ✓ Non-sag

PRODUCT DETAILS

1

PRODUCT DATA SHEETS

Show all documents

Materials Product Details Documents

2

3

4

5

7

13 Products found

692036
SikaSeal Kitchen & Bathroom 300ml
Ctg
Black (Box12) - OL

WEIGHT
0.3 KG

COLOR
black

PACKAGING
300 ml / Cartridge

MIN QTY
12 Items

QUANTITY PER PALLET
1,728 Items

QUANTITY

12

Items



6

8

9

Product Information Page containing Product information.

1. Download related product documents (Data Sheets).
2. Sika material code and product description.
3. Colour - if applicable.
4. Packaging – size of each unit.
5. Min qty – minimum number of units per order.
6. Quantity per Pallet – number of units per pallet.
7. Quantity - add required qty of each material (product) Please use the up/down arrow to select qty required. The number will index in multiple units if applicable.
8. Once quantity is selected press the cart icon to add to your order.
9. Press star icon to add this item to a wish list.

HOW TO CREATE AN ORDER

The screenshot displays the B2B eShop Australia interface. At the top, the header includes the Sika logo, 'B2B eShop Australia', a search bar with the text 'I'm looking for', and icons for shopping cart, favorites, and user profile. Below the header, a navigation bar shows 'Sika Catalogue', 'Orders', 'Invoices', and 'Daniel Belcheff'. The main content area features a breadcrumb trail: 'Home > Construction > Sealants & Adhesives > Sanitary Sealants > SikaSeal® Kitchen and Bathroom'. The product page for 'SikaSeal® Kitchen and Bathroom' is shown, including a product image, a description of it as a '1-component neutral cure wet area silicone sealant', and a list of features: 'Neutral cure', 'Excellent adhesion to most common construction materials such as: glass, enamel, rubber, concrete and grouts', and 'Non-sag'. Below the description is a link to 'PRODUCT DATA SHEETS'. At the bottom of the page, there are tabs for 'Materials', 'Product Details', and 'Documents'. A mini cart is overlaid on the right side, titled 'Your Cart (2)', showing two items: 'SikaSeal Kitchen & Bathroom 300ml Ctg Black (Box12)- OL' with a quantity of 12, and 'Sikaflex TFC+ 600ml Sig Black (Bunnings Excl) (JP)' with a quantity of 20. At the bottom of the page, a large yellow 'CHECKOUT' button is visible.

SikaSeal® Kitchen and Bathroom
1-component neutral cure wet area silicone sealant

DESCRIPTION
SikaSeal® Kitchen and Bathroom is a one-component, neutral curing, low odour silicone sealant. SikaSeal® Kitchen and Bathroom cures through the absorption of atmospheric moisture.

- ✓ Neutral cure
- ✓ Excellent adhesion to most common construction materials such as: glass, enamel, rubber, concrete and grouts
- ✓ Non-sag

[PRODUCT DATA SHEETS](#)

Materials **Product Details** **Documents**

Your Cart (2)

	692036 SikaSeal Kitchen & Bathroom 300ml Ctg Black (Box12)- OL	QUANTITY 12	ITEMS
	569680 Sikaflex TFC+ 600ml Sig Black (Bunnings Excl) (JP)	QUANTITY 20	ITEMS

CHECKOUT

692036 SikaSeal Kitchen & Bathroom 300ml Ctg Black (Box12)- OL	WEIGHT 0.3 KG	COLOR black	PACKAGING 300 ml / Cartridge	MIN QTY 12 Items	QUANTITY PER PALLET 1,728 Items	QUANTITY 12	Items
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As you build your order the material quantity is shown in your mini cart icon.

When you have completed your order click on the large Checkout bar.

This will then enable you to review the total order before you move to completion

HOW TO CREATE AN ORDER

Home > Cart

CHECKOUT: 1ST STEP: CART & DELIVERY

[Continue Shopping](#)

[Discard](#)

[Checkout](#)

[Any Questions ?](#)

1

Purchase Order Number: *

789456123

2

Sold to address: *

3232745 KALINVA ENTERPRISES PTY LTD
6 MEL ROSE STREET
HOME BUSH 2140 NEW SOUTH WALES AU

2 Ship to address: *

2346954 KALINVA ENTERPRISES
8 GLADSTONE AVENUE
HUNTERS HILL 2100 NEW SOUTH WALES AU

3

[New delivery address](#)

Shipping Conditions *

Standard delivery

4

Delivery Terms

EXW - Freight Applicable

Requested Delivery Date *

26-05-2025

[Update Cart](#)

5

7

☐ Fill Cart with Upload File

6



692036

SikaSeal Kitchen & Bathroom

300ml Ctg

Black (10x12) - OL

WEIGHT

0.3 KG

COLOR

black

PACKAGING

300 ml / Cartridge

MIN QTY

12 Items

YOUR PRICE

QUANTITY

12

Items



1. Type in Purchase Order Number
2. Use the drop-down box to select the **“Sold to”** and the drop-down box to select the **“Ship to”** addresses.
3. If you need to send to a different address, you can add another address via the **“New Delivery Address”** button (see separate page for information).
4. Select your delivery date. It will default to our standard delivery schedule (2-3 days).
5. Click **“Update Cart”** to display pricing - see note below.
6. You can adjust material quantities – if required.
7. If you have an Order to upload – Tick **“Fill Cart with Upload File”** (see separate page for instructions).

NB: Once you are satisfied with the order – press **“Update Cart”** – the eShop will now calculate your pricing – you can still amend the order after this stage.

NEW DELIVERY ADDRESS

2

New delivery address

Company Name

Further Company Name Details

Delivery contact name

Delivery contact number

Street Number *

Street Name *

Fields marked * are required

3

Save

Discard

Checkout

Any Questions ?

1

New Delivery Address



The **“New Delivery Address”** button on the **“Checkout: 1st Step”** page allows you to manually add a different delivery address for this order.

This address is not saved for future use.

1. Click **“New Delivery Address”** to bring up the address fields.
2. Enter the name and address in the relevant fields.
3. Scroll downs and press **“Save”**.

The new address is displayed under the greyed-out Ship to field.

HOW TO CREATE AN ORDER

	692036 SikaSeal Kitchen & Bathroom 300ml Ctg Black (Box12)- OL	WEIGHT 0.3 KG	COLOUR black	PACKAGING 300 ml / Cartridge	QUANTITY 12	Items 	TOTAL \$125.44	
		MIN QTY 12 Items	YOUR PRICE \$10.45 / Items					
Total Net							\$125.44	
Output Tax							\$12.54	
Total							\$137.98	
Total Net Weight:							3.6 KG	

Fields marked * are required

1

3

Print Cart

4

Checkout

2

Once the pricing is applied you can add anything here before you complete your order.

Make sure you have all your items as you will be unable to add further items to your order once you have completed checkout.

1. Add in sika code for the item and click on **“add”** button.
2. The total value of your order is shown.
3. If you want to you can print a copy of your order.
4. Once all is complete – Please click **“Checkout”**.

HOW TO CREATE AN ORDER

1

Sold to address:

3232MS KALINYA ENTERPRISES PTY LTD
6 MELROSE STREET
HOMEBUSH 2140 NEW SOUTH WALES AU

Ship to address:

2346954 KALINYA ENTERPRISES
8 GLADSTONE AVENUE
HUNTERS HILL 2110 NEW SOUTH WALES AU

Shipping Conditions

Standard delivery

Delivery Terms

EXW - Freight Applicable

Requested Delivery Date

26-05-2025

Purchase Order Number


78945626

2

Comments (Special Notes, Carrier Preference, etc...)

3

☐ I accept the [Terms & Conditions](#) *

	632036 SikaSeal Kitchen & Bathroom 300ml Ctg Black (Box32)- OL	WEIGHT 0.3 KG	COLOR black	PACKAGING 300 ml / Cartridge	MIN QTY 12 Items	QUANTITY 12 Items	TOTAL \$125.44
		GROSS PRICE \$10.45 / Items					
Total Net							\$125.44
Output Tax							\$12.54
Total							\$137.98
Total Net Weight							3.6 KG

Please note: Prices are exclusive of any applicable freight charges and are subject to change. Stock availability to be confirmed. Our terms and conditions of sale apply.

4

Print Cart


Place Order

Fields marked * are required

This is the final stage of the order process

1. Please confirm if all the delivery details are correct.
2. Mention if there are any special notes/comments about the delivery.
3. Accept the standard **“Terms and Conditions”**.
4. Press the **“Place Order”** button.

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FILL CART WITH UPLOAD FILE

You can **upload an order from an excel file**. This is accessible from the **“Checkout: 1st Step”** page.

From the first **“Checkout: 1st Step”** page, click **“Fill Cart with Upload File”**, this will display some additional tools.

1. **“Download template”** will give you an Excel template to complete with a large order.
 - Save the downloaded file and rename as you want
 - Open the file and complete the two columns with the Sika material code and material quantity (in singles)
2. Ensure that each line has the correct value and appropriate quantity multiple.
 - Save and close the excel file.
3. Click **“Examine”** and browse for the excel file.
4. Click **“Validate”**. The items will be imported or the reason why an item cannot be added to your cart will be shown.
 - Entries for the same product can be imported more than once.
 - Order quantities will be adjusted to match the minimum order quantity or multiple quantities.

If there are errors, you can correct them in your original file and re-upload or add/adjust them in the cart.

NB: Import and validate removes all existing cart items.

Standard Delivery

Truck Without Special Requirement

Requested Delivery Date *

16-03-2022

Update Cart

Fill Cart with Upload File

Name of file

Examine

Download Template

Validate

538666

Sika MonoTop-115 CP

COLOUR

PACKAGING

25 KG

MIN QTY

40 PC

PRICE UNIT

YOUR PRICE




QUANTITY

on

	A	B
1	material	quantity
2	489516	5
3	489423	3
4	487333	10
5		

File import details

⚠ Row 2: Quantity "5" is too small for material "538666", used the minimum order quantity "12".

	592036 SikaSeal Kitchen & Bathroom 300ml Ctg Black (Box2)- DL	WEIGHT 0.3 KG	COLOUR black	PACKAGING 300 ml / Cartridge	MIN QTY 12 Items	YOUR PRICE	QUANTITY 12 Items
	619363 K10 Plus Green 15Ltr	WEIGHT 19.5 KG	COLOUR green	PACKAGING 15 Liter / Pail	MIN QTY 1 Items	YOUR PRICE	QUANTITY 5 Items
	619258 Larko 133 Pro Level 20Kg	WEIGHT 20 KG	COLOUR	PACKAGING 20 KG / Bag	MIN QTY 1 Items	YOUR PRICE	QUANTITY 10 Items

ORDER ACKNOWLEDGEMENT - PORTAL

CHECKOUT: ORDER ACKNOWLEDGEMENT

THANK YOU, YOUR ORDER HAS BEEN PLACED.

You will receive an email confirmation shortly.
Order # 24354256

If you have any question please contact us at sika.customerservice@au.sika.com
or call 1800 223 348

Please find all the order details below.

Sold to address:

3/2/245 KALINVA ENTERPRISES PTY LTD
6 MELROSE STREET
HOME BUSH 2140 NEW SOUTH WALES AU

Ship to address:

2346995 KALINVA ENTERPRISES
28 KINGFISHER ROAD
PORT MACQUARIE 2444 NEW SOUTH WALES AU

Requested Delivery Date

26-05-2025

Shipping Conditions




Standard delivery

Delivery Terms

Purchase Order Number

781945

Comments (Special Notes, Carrier Preference, etc...)

	692036 SikaSeal Kitchen & Bathroom 300ml Cg Black (Black)- DL	WEIGHT 0.3 KG	COLOR black	PACKAGING 300 ml / Cartridge	MIN QTY 12 Items	YOUR PRICE \$8.37 / Items	QUANTITY 12 Items	TOTAL \$100.44
	619363 K10 Plus Green 15Ltr	WEIGHT 15.5 KG	COLOR green	PACKAGING 15 Liter / Pail	MIN QTY 1 Items	YOUR PRICE \$280.00 / Items	QUANTITY 10 Items	TOTAL \$2,800.00
	619258 Lanko 13.3 Pro Level 20Kg	WEIGHT 20 KG	COLOR	PACKAGING 20 KG / Bag	MIN QTY 1 Items	YOUR PRICE \$78.24 / Items	QUANTITY 10 Items	TOTAL \$782.40
Total Net								\$3,182.84
Output Tax								\$318.28

This is the order acknowledgement

Note the Sika Order Acknowledgement Number.

If you need to discuss the order with us this is helpful – but we can always find the order from your PO Number.

You will also receive an email acknowledgement.

HOW TO VIEW AN ORDER

You can check on individual orders or a number of orders over a date range.

Complete:

1. **“Sold to”** drop-down (mandatory).
2. **“Date range”** (mandatory) – limited to 3 month period maximum.
3. **“Sika order number”** (optional).
4. **“Purchase order number”** (optional).

This will display both eShop and other orders, for example, orders placed directly with Sika can also be seen.

Once the order is **complete** you can view the order.

5. You can **re-order** the same order by clicking on the trolley. This puts all the same items and quantities into a new checkout cart.

Home > Order History

Filter Orders X

1 Sold to *

3074145 TEST CUSTOMER

2 Date From

Date To

4 Purchase order number

Purchase order number (optional)

☐ Eshop only

☐ Open Orders only

Fields marked * are required

Reset

Search

5

Home > Order History

Filter Orders ▼

Sold to: 3074145 TEST CUSTOMER Ship to: 3074145 TEST CUSTOMER Date From: 01-08-2022 Date To: 03-10-2022

Sort by Sika Order ▼

Sika Order 2046655	Purchase Order Number	Overall Status	Date Of Order	Requested Date	
Eshop	xxxx	Being processed	2/10/2022	4/10/2022	6

ADDITIONAL TIPS

Bookmark the eShop URL for easy accessibility

For best performance on mobile devices, always use current versions.

For Mac and Mac iOS, we recommend **Chrome** to yield the best browsing results.

For Windows devices, we recommend **Firefox** to yield the best browsing results.

The eShop will work on all devices
Android, Apple, Tablets, Laptops, PC's.

Place regularly ordered items in your Wishlist to quickly place repeat orders.



THANK YOU FOR YOUR ATTENTION